policyIQ

Case Study: Jacksonville Transportation Authority

The Jacksonville Transportation Authority (JTA) powers a city on the go. In addition to managing Jacksonville's public buses, ferry service, and downtown sky way, JTA also plans, designs and builds local roads and bridges.

With all of that motion, it is no surprise that the team at JTA found themselves needing just the right technology to streamline the management of their governance and compliance documentation.

New Eyes at JTA Led an Old Friend Back to policyIQ

When Khisha Dukes took the role of Manager of Internal Audit at JTA, she immediately recognized the need for streamlining the organization's management of policies, procedures, work instructions, and internal audit documentation.

"As the new Manager of Internal Audit at JTA, one of the first duties I was tasked with was streamlining our policy, procedure, & work instruction documentation. JTA was utilizing a system that was outdated and did not allow for automation of approvals; the easiest way to obtain signature approvals was by hand delivering the document to each approver. Because this was such a manual process, a great deal of time and effort were spent on controlling the documentation (i.e. manually assigning identification numbers to each document, updating the same document in multiple places, etc)."

policyIQ is a Governance, Risk and Compliance platform designed to meet **YOUR** needs. Highly customizable, through simple, straightforward configuration tools, policyIQ supports your process.

Use it for a single part of your GRC program, or leverage the platform for multiple policy, compliance, and audit initiatives with no additional modules to purchase.

policyIQ

GRC technology as *unique* as you are

policyIQ Provided Centralized and Consistent Control

Familiar with policyIQ from her previous companies, Ms. Dukes turned to policyIQ for solutions.

"Since I had utilized policyIQ at a previous company, I knew that it could help maintain and coordinate documentation in a consistent format, while eliminating the growing record-keeping effort. When comparing alternatives, what stuck out in my mind the most was the ease of the document approval process and the ability to have control of the documentation. I knew that policyIQ would be the right solution."

Although Ms. Dukes was already familiar with policyIQ, the wide audience of users at JTA would be new to the system. She was not worried.

"policyIQ is very user friendly and very easily self-taught. Content can be accessed in so many different ways. It can be as simple as typing in a word in the search bar. With everything the tool can do, you would expect to pay a huge out of pocket price. However, policyIQ is very cost effective, especially considering how many different possibilities there are to explore."

Schedule a demonstration or begin your free 30-day trial site today!

Are you ready to take a look at how policyIQ can make your compliance program more efficient, more accurate and more robust? Give us a call and let us show you. We can even set up a trial site for you – with a sample of your data – for you to try.

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